

IN-LAB Service

- When the Clinic does not resolve the matter

- In the shop
 - Inform the customer about the IN-LAB service
 - <http://www.ibas.no/drc/elkjop/>
 - Shop assists customers in the online registration step by step
 - [Order form](#)
 - Shop e-mail the order form to recovery@ibas.no
 - **Shop charge for the analysis**
 - Shop ship package to Ibas
 - Postal services
- Ibas assumes the responsibility of the customer
 - Receives and register the order
 - Receives unit, perform the analysis, deliver report, receives acceptance, complete the recovery, receives payment
 - Price information: Home User €750 - 1500
 - Windows: €1000,-
 - Mac / linux: €1250,-
 - Ibas returns recovered data to the shop/customer
 - Ibas pays out commision to Elkjøp Nordic per quarter